



## Shipping Authorization to CanadaRAM Ltd. to ship goods billed to my charge card or PayPal account

My Cardholder Name: .....

My Card Billing Address: .....

City: ..... Prov: ..... Postal: .....

Phone: ..... Fax: ..... Email: .....

Billing address above must be the invoice address of the charge card used, or the verified PayPal account address. Enter the ship to address below:

Ship To Company: .....

Ship To Name: .....

Ship To Address: .....

Ship To City: ..... Prov: ..... Postal: .....

Phone: ..... Fax: ..... Email: .....

### FOR CREDIT CARD ORDERS

Card Number: ..... Security code: .....

Cardholder Name: ..... Expiry Date: .....

Bank Name: ..... Bank Phone number: .....

ATTACH LEGIBLE PHOTOCOPY OF THE BACK OF THE CHARGE CARD. FAX TO (250) 385-6267  
Someone must be at the shipping address during business hours to sign for the parcel.

### FOR PAYPAL ORDERS

I authorize shipment of this order to the Shipping address above. If the Free Shipping option is chosen, I understand that there is no tracking number or insurance, CanadaPost Parcel Post will be used. I assume all risks of loss in shipping and agree that no replacement or refund will be offered in case of loss. I consent to shipping without tracking, insurance and signature on delivery in consideration of free shipping discount.

Paypal Account email: .....

I authorize payment of this amount and shipment to the address indicated above. Account/Cardholder Signature: .....

Charge card companies require us to get a signature, and to compare the signature with the card Alternatives:

- We can ship to the cardholder's registered address with the charge card bank without additional confirmation.
- If the shipping address is a regular address you use, you can contact your bank and ask them to add it as a second registered address on your charge card.
- We can accept payment by Interac Email Transfer from a Canadian bank or CU to <sales@canadaram.com>
- We can accept payment by certified cheque or bank draft/money order in advance payable to Canadaram Ltd.
- We can accept payment by PayPal, for shipment to the PayPal Confirmed address only.

CanadaRAM Ltd. BCPST #1012-2093 GST Registration #847555471 Member, Better Business Bureau of Vancouver Island

For your protection: the charge card billing address and phone number must be provided, and must match the records at the bank, we may ask for additional ID and/or a photocopy of the card and signature to be faxed. Street address, phone number and postal code for delivery must be provided. We require written confirmation from the cardholder if product is being shipped to a third-party address. Fax to (250) 385-6267. Payment accepted by Visa, Mastercard, PayPal or Interac Email transfer. Non-certified cheques will take 2 to 3 weeks to clear before order is sent. Corporate, Gov't & Educational PO's accepted on prior approval of account only. Orders are accepted at the sole discretion of CanadaRAM Ltd. Availability and price of goods can change without notice. Submission of order form does not constitute a contract to supply goods - acceptance of orders is at the discretion of CanadaRAM Ltd. only. No credit terms are offered.

Prices are in Canadian Dollars, and are subject to change daily without notice, please Email to confirm price before ordering. GST is extra in Canada, GST + PST are extra in BC, HST in ON, PEI, NB, NS, NF. Appropriate taxes and shipping will be added to your order.

Shipping: Somebody must be present during business hours to sign for FedEx and Purolator packages and insured CanadaPost packages. Shipping times are estimates only, in business days, we do not guarantee arrival dates or times. Times are based on in-stock goods, or from the date that stock arrives. Special orders will take longer. Shipping time and cost may be higher in NU NT YK and remote areas. Shipping is at the buyer's risk, freight insurance is 1.5% extra on the goods subtotal or by quote, and will not be added unless you request it. Incorrect or incomplete addresses or refused shipments will incur extra charges. Your receipts will be sent by email. No PO Boxes for Purolator or FedEx shipments, PO Boxes are OK for uninsured CanadaPost. If Free Shipping option is chosen, customer agrees to the following terms: Package will be shipped regular mail, no insurance or tracking is available. Purchaser assumes risk of loss, and agrees there will be no refunds or replacements in the case of lost or damaged packages.

Installation: Goods are sold under the assumption that you have experience installing hardware/software in your particular machine. Refer to your owner's manual or manufacturer's Web site. Accessory parts, screws, tools, cables etc. are not included unless specified. If you are not confident, please take your machine to a qualified technician for installation. Confirm your model required and compatibility before ordering.

Compatibility of these goods with other hardware or software is not guaranteed and is the customer's responsibility to verify prior to purchase - incorrect orders are refunded only at the discretion of CanadaRAM Ltd., only if goods are unopened and in saleable condition, customer bears shipping costs, restocking fee may apply. No returns on opened software or special order products. Shipping, handling and labour costs are not refundable. Warranty replacement only on Kingston RAM, no returns for refund. Every effort has been made to ensure accuracy however information on this website is not intended to be a guarantee of compatibility and may be subject to change.

Warranties: All new goods come with manufacturer's warranty, excludes damage done by customer, 30 day warranty against defects on used goods, no other warranties express or implied, customer is responsible for shipping costs, items that are incomplete, marked or damaged will not be accepted for return.

Customer's sole remedy is repair, replacement with equivalent goods or refund of purchase price at CanadaRAM Ltd.'s option. In no event will CanadaRAM Ltd.'s liability exceed the price of the goods. To the fullest extent allowed by law, CanadaRAM Ltd. excludes for itself and its suppliers any liability, whether based in contract or tort (including negligence) for incidental, consequential, indirect, special or punitive damages of any kind, or for loss of revenue or profits, loss of business, loss of information or data, or other financial loss arising out of or in connection with the use of the sale, installation, maintenance, use, performance, failure or interruption of these products. Some countries, states or provinces do not allow exclusion or limitation of implied or consequential damages for certain products supplied to consumers. You may have specific legal rights which may vary depending on local law.